



TERMS AND CONDITIONS LILYDALE INSTANT LAWN TRADE LOYALTY REWARDS PROGRAM

Membership

- Trade customers only of Lilydale Instant Lawn Pty Ltd are eligible to earn loyalty points.
- Membership is free
- Lilydale Instant Lawn has the right to refuse a trade member eligibility for any reason
- A minimum of 900 points is required to qualify for the entry level 'Welcome Pack'.

Earning Points

- One square metre (m2) of turf purchased equates to ONE loyalty point per m2
- Sir Walter Buffalo purchases equates to TWO points per m2

• Bonus Points for customer referrals will be at the discretion of Lilydale Instant Lawn-minimum quantities apply.

Rewards

• Rewards points and benefits are not transferable and can only be claimed by Lilydale Instant Lawn Pty Ltd trade customers.

- Please allow 7-30 days to receive your reward from date of notification.
- Lilydale Instant Lawn Pty Ltd reserves the right to modify the structure, benefits, terms and conditions at any time.
- Lilydale Instant Lawn Pty Ltd is not responsible for rewards not received or sent via post.
- Lost or misplaced gift cards cannot be reclaimed or reissued.
- Lilydale Instant Lawn is not liable for warranty on products or services advertised as rewards.

General

• We may, in our discretion make any change we see fit to these Terms and Conditions including and without limitation.

- You cannot transfer, sell or give your points to another business or person.
- Points are earned on a qualifying basis
- It is your responsibility to inform us of change of contact details or change of business ownership

Terms and Conditions are effective as from July 2014 and are subject to change without notice.